

University-wide User Satisfaction Survey 2011 -- Telephone Interview (for students) (18/04/2011)

Dear Students,

The university-wide "**User Satisfaction Survey 2011**" (Online version) has been conducted since 4 April 2011 and will end on 29 April 2011.

As scheduled, **telephone interview** (for students) will start from 19 April 2011 to 21 April 2011.

The helpers employed for this project will phone students who are randomly selected by computer to conduct a telephone interview. **Those students who have already completed the Online Survey will not be selected.**

We strongly believe that your support and kind cooperation will lead to the success of the survey project, and ultimately to the improvement of the University's administration services. Thank you very much!

Best regards,
Poon Wah Tung, Paul (Dr)
University Librarian
Project Leader, User Satisfaction Survey 2011