

**Don't miss! Join us! Invitation to the Book Launching Ceremony of
"Library English: Commonly Used Expressions in the Library" and the
Seminar on "How to Improve Library Staff's Service Quality"
(18/04/2007)**

Dear All,

*Has it ever occurred to you that the service quality of the library staff would have a direct impact on your university life? To find out, please join us on 24 April 2007. **Don't miss and Join us!***

You are cordially invited to attend the Book Launching Ceremony of "Library English: Commonly Used Expressions in the Library" and the Seminar on "How to Improve Library Staff's Service Quality" at **3:00pm on Tuesday 24th April 2007** at Auditorium II of the University Library. Other relevant details are as follows:

If you have any enquiry, please contact Dr. Helen leong by Ext.8186 or send your email to HelenHKI@umac.mo.

Regards,
UM Library